

# PRIVACY POLICY

We are committed to protecting the privacy of all visitors to the Website, including all visitors who access the Website or Service through any mobile application or other platform or device. Please read the following Privacy Policy which explains how we use and protect your information. By visiting and/or using the Service on the Website, you agree and where required you consent to the collection, use and transfer of your information as set out in this policy.

## 1. INFORMATION THAT WE COLLECT FROM YOU

1.1. When you visit the Website or use the Service to make an Order from a Restaurant through the Website, you may be asked to provide information about yourself including your name, contact details (such as telephone and mobile numbers and e-mail address) and payment information (such as credit or debit card information). We may also collect information about your usage of the Website and Service and information about you from the materials (such as messages and reviews) you post to the Website and the e-mails or letters you send to us.

1.2. By accessing AAMHI MARATHI information and/or the Website or Service using mobile digital routes such as (but not limited to) mobile, tablet or other devices/technology including mobile applications, then you should expect that our data collection and usage as set out in this Privacy Policy will apply in that context too. We may collect technical information from your mobile device or your use of the Website or the Service through a mobile device, for example, location data and certain characteristics of, and performance data about, your device, carrier/operating system including device and connection type, IP address, mobile payment methods, interaction with other retail technology such as use of NFC Tags, QR Codes or use of mobile vouchers. Unless you have elected to remain anonymous through your device and/or platform settings, this information may be collected and used by us automatically if you use the Website or Service through your mobile device(s) via any AAMHI MARATHI mobile application, through your mobile's browser or otherwise.

## 2. USE OF YOUR INFORMATION

2.1. Your information will enable us to provide you with access to the relevant parts of the Website and to supply the Service. It will also enable us to bill you and enable us and/or a Restaurant with whom you have placed an Order to contact you where necessary concerning the Service. For example, we and/or the Restaurant may use your information to provide you with status updates or other information regarding your Order by e-mail, telephone, mobile or SMS. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business, for any other purpose whether statistical or analytical and to help us prevent fraud. Where appropriate, now and in the future you may have the ability to express your preferences around the use of your data as set out in this Privacy Policy and this may be exercised through your chosen method of using the Service, for example mobile, mobile applications or any representation of the Website.

2.2. We may use your information to contact you for your views on the Service and to notify you occasionally about important changes or developments to the Website or the Service.

2.3. Where you have indicated accordingly, you agree that we may use your information to let you know about our other products and services that may be of interest to you including services that may be the subject of direct marketing and we may contact you to do so by post, telephone, SMS as well as by e-mail.

2.4. Where you have indicated accordingly, you agree that we may also share information with third parties (including those in the food, drink, leisure, marketing and advertising sectors) to use your information in order to let you know about goods and services which may be of interest to you (by post, telephone, SMS and/or e-mail) and to help us analyse the information we collect so that we can administer, support, improve and develop our business and services to you.

2.5. If you do not want us to use your data in this way or change your mind about being contacted in the future, please let us know by using the contact details set out in paragraph 7 below and/or amending your profile accordingly.

2.6. Please note that by submitting Reviews regarding the Website, Service and/or Restaurants, you consent to us to use such Reviews on the Website and in any marketing or advertising materials. We will only identify you for this purpose by your first name and the city in which you reside (and any other information that you may from time to time consent to us disclosing).

## 3. DISCLOSURE OF YOUR INFORMATION

3.1. The information you provide to us will be transferred to and stored on our servers which may be located anywhere in the world, and may be accessed by or given to our staff and third parties who act for us for the purposes set out in this policy or for other purposes notified to you from time to time in this policy.

3.2. The third parties with whom we share your information may undertake various activities such as processing credit card payments and providing support services for us. In addition, we may need to provide your information to any Restaurants that you have placed an Order with so as to allow the Restaurant to process and deliver your Order. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

3.3. If you have consented we may allow carefully selected third parties, including marketing and advertising companies, our affiliates and associates, to contact you occasionally about services that may be of interest to you. They may contact you by post, telephone, SMS as well as by e-mail. If you change your mind about being contacted by these companies in the future, please let us know by using the contact details set out in

paragraph 7 below and/or by amending your profile accordingly.3.4.If our business enters into a joint venture with, purchases or is sold to or merged with another business entity, your information may be disclosed or transferred to the target company, our new business partners or owners or their advisors.3.5.We may use the information that you provide to us if we are under a duty to disclose or share your information in order to comply with (and/or where we believe we are under a duty to comply with) any legal obligation; or in order to enforce the Website Terms and any other agreement; or to protect our rights or the rights of Restaurants or other third parties. This includes exchanging information with other companies and other organisations for the purposes of fraud protection and prevention.

#### 4. SECURITY AND DATA RETENTION

4.1.We take steps to protect your information from unauthorised access and against unlawful processing, accidental loss, destruction and damage. We will keep your information for a reasonable period or as long as the law requires.4.2.Where you have chosen a password which allows you to access certain parts of the Website, you are responsible for keeping this password confidential. We advise you not to share your password with anyone. We will not be liable for any unauthorised transactions entered into using your name and password.4.3.The transmission of information via the internet is not completely secure. Although we will take steps to protect your information, we cannot guarantee the security of your data transmitted to the Website; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

#### 5. ACCESSING AND UPDATING

5.1.You have the right to see the information we hold about you ("Access Request") and to ask us to make any changes to ensure that it is accurate and up to date. If you wish to do this, please contact us using the contact details set out in paragraph 7 below. In the event that you make an Access Request, we reserve the right to charge a fee to meet our costs in providing you with details of the information we hold about you.

#### 6. CHANGES TO OUR PRIVACY POLICY

6.1.Any changes to our Privacy Policy will be posted to the Website and, where appropriate, through e-mail notification.

#### 7. CONTACT

7.1.All comments, queries and requests relating to our use of your information are welcomed via email on [support@aamhimarathi.co.in](mailto:support@aamhimarathi.co.in)

### AAMHI MARATHI COOKIES POLICY

We use cookies to improve the quality of our site and service, and to try and make your browsing experience meaningful.

When you enter our site our web server sends a cookie to your computer which allows us to recognise your computer but not specifically who is using it. By associating the identification numbers in the cookies with other customer information when for example you log-in to the site, then we know that the cookie information relates to you.

By proceeding beyond this page you consent to our cookie settings and agree that you understand this Cookies Policy which explains how you can manage your cookie choices and preferences.

This cookies policy explains:

- What are cookies?
- Why do we use cookies?
- Managing your cookies preferences

#### WHAT ARE COOKIES?

Cookies are small pieces of information which are issued to your computer when you visit a website and which store and sometimes track information about your use of the site. A number of cookies we use last only for the duration of your web session and expire when you close your browser. Other cookies are only used where you ask us to remember your login details for when you next return to the site and will last for a longer duration.

#### WHY DO WE USE COOKIES?

The cookies used on [www.aamhimarathi.co.in](http://www.aamhimarathi.co.in) are explained below and based on the International Chamber of Commerce guide for cookie categories.

##### 1. Strictly necessary cookies

Strictly necessary cookies allow you to use essential features of our site such as enabling you to order takeaway more easily.

The essential features of our site require strictly necessary cookies so that we can remember your location and

what is in your shopping basket whilst you continue to order products from our site and/or navigate to different pages of the site during your browsing session. We are also able to identify you as being logged in [www.aamhimarathi.co.in](http://www.aamhimarathi.co.in) and to ensure that you are able to access the appropriate features on our site. If you choose not to accept these cookies, you will be unable to use our site for ordering products, only for browsing.

## 2. Performance cookies

Performance cookies collect information about how you use our site, so that we can improve the quality of our site and service.

Our performance cookies do not collect any information that could potentially identify you. All information collected is anonymous and is used by us to:

- provide statistics on how our site is used;
- monitor which website our users arrived from; and
- help us improve the site by measuring usage information and any errors which occur during our users browsing experience.

## 3. Functionality cookies

Functionality cookies provide you with improved site functionality by allowing access to additional services or to enhance your future visits to our site.

Functionality cookies used on our site provide you with improved site functionality whilst you are browsing for example, giving you access to our online help service with our live chat team if you require help and assistance with your takeaway order. These cookies may share information with partners to provide services on our site. The information shared is only to be used to provide the service, product or function and not for any other purpose.

## 4. Targeting & Sharing cookies

Targeting & sharing cookies offer you a customised browsing experience by providing you with interest based services both on this site and on some other websites too.

Cookies which customise your browsing experience on our site only collect information by reference to the IP address that you are using. Some of these customised browsing experiences may be linked to services provided by third parties which provide these services for recognising that you have visited our site. This information is used to inform you of products and/or services which may be of interest to you or for services provided by our third party partners.

These cookies may also link to social networks such as Facebook or Twitter provide advertising agencies with information on your visit so that they can present you with adverts which may be of interest to you.

## MANAGING YOUR COOKIE PREFERENCES

Some of the cookies used by our site are served by us, and some are served by third parties who are delivering services on our behalf. Most web browsers automatically accept cookies but, if you prefer, you can change your browser to prevent that or to notify you each time a cookie is set. You can also learn more about cookies by visiting [www.allaboutcookies.org](http://www.allaboutcookies.org) which includes additional useful information on cookies and how to block cookies using different types of browser. Please note however, that by blocking or deleting cookies used on our site you may not be able to take full advantage of our site if you do so.

Our privacy policy can provide you with further details about how we use any personal information you give us, although not all information captured by using cookies will identify you.

We are continually striving to develop improved ways of managing your cookie preferences. As new technologies and solutions emerge, this cookies policy may be updated to reflect any such advances in technology and preference management tools.